

Terms and Conditions for the Country Lettings Golden Ticket Promotion

- 1) The Country Lettings Golden Ticket Promotion (“the Promotion”) is offered by Countrywide Estate Agents t/a Hamptons International (“Hamptons”), through the branches listed in Appendix 1.
- 2) The Promotion will be available from 09:00 hrs (BST) on 1st June 2016 and will automatically terminate at 18:00 hrs (BST) on 31st May 2017. Entries received outside of these dates and times will not be valid.
- 3) The Promotion is open to eligible customers only. An eligible customer is one who is a UK resident and who is aged 18 years or over but excluding employees of Hamptons and their families and any other persons who are connected in any way to this Promotion (“Customer”). Proof of age and identity may be required.
- 4) The Customer can participate in the Promotion by either:
 - (a) requesting a free lettings market appraisal either in person or by phone between 1st June 2016 and 31st May 2017 for a residential property, and at the same time quoting the Promotion and providing their name, address and telephone number (“Contact Details”) (“Entry Route A”); or
 - (b) presenting a flyer received from Hamptons in connection with the Promotion to the relevant participating branches in Appendix 1 between 1st June 2016 and 31st May 2017, and requesting a free lettings market appraisal (“Entry Route B”); or
 - (c) sending a postcard to us at any of the participating branches using the relevant postal address in Appendix 1 between 1st June 2016 and 31st May 2017, requesting to participate in the Country Lettings Golden Ticket Promotion and providing their Contact Details (“Entry Route C”). This form of entry is your free entry route but you are responsible for the cost of postage.
- 5) The Promotion is only applicable to residential properties located within the catchment area of any of the participating branches of Hamptons (“the Property”). The participating branches and catchment area for each branch are listed in Appendix 1 to these Terms and Conditions. Please contact the relevant participating branch for clarification as to whether your property falls within the catchment area using the relevant email address in Appendix 1.
- 6) By participating in the Promotion you give consent for your Contact Details to be used for the purposes of the Promotion and to facilitate us making contact with you.
- 7) The Offer (as defined at paragraph 8 below) is subject to the following conditions:
 - (a) the Customer entering into a lettings sole agency agreement with Hamptons at the standard commission rate of 11% plus VAT (“Agreement”) for the Property to be let on the open market with any of the participating Hamptons branches listed at Appendix 1 by 31st August 2017; and
 - (b) the Customer agreeing to have a To Let and Let Agreed advertising board erected at the Property, as applicable; and
 - (c) the Customer not opening the sealed envelope referenced in paragraph 8 below until the event in paragraph 7(a) above has occurred, and subsequently presenting the ticket to the participating Hamptons branch that they have instructed in accordance with paragraph 7(a) above;

and the Customer acknowledges that, if the Property is subsequently marketed with another agent as well as Hamptons, the Customer will forfeit the Offer and Hamptons' standard commission rates or fees will apply in respect of all services provided by Hamptons in respect of the let and/or management of the Property. All aspects of the let and/or management of the Property will be governed by and subject to the terms of the Agreement.

- 8) Subject to satisfaction of the conditions set out in clause 7 above, the first 100 Customers participating in the Promotion at each branch will receive a sealed envelope containing a ticket specifying one of the offers stated in (a) to (f) below ("the Offer"), and entitling the Customer to claim the specified Offer:
 - (a) the Lettings commission fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for the let of the Property, discounted by 100% for the first year only (11% plus VAT) – 1 envelope containing this Offer is available; or
 - (b) the Lettings commission fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for the let of the Property, discounted by 75% for the first year only (11% plus VAT) – 1 envelope containing this Offer is available; or
 - (c) the Lettings commission fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for the let of the Property, discounted by 50% for the first year only (11% plus VAT) – 2 envelopes containing this Offer are available; or
 - (d) the Lettings commission fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for the let of the Property, discounted by 25% for the first year only (11% plus VAT) – 6 envelopes containing this Offer are available; or
 - (e) the Management commission fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for management of the Property, discounted by 100% for the first 6 months only (11% plus VAT) – 25 envelopes containing this Offer are available; or
 - (f) the Tenancy Agreement fees payable by them to Hamptons and set out on page 4 of the Confirmation of Instruction form, which forms part of the Agreement, for the let or management or rental (as applicable) of the Property, discounted by 100% for one Tenancy Agreement only (11% plus VAT) – 65 envelopes containing this Offer are available; or
- 9) For any clarification about the Promotion, please contact the relevant Hamptons branch using the relevant email address in Appendix 1.
- 10) The Offer is not transferable and not exchangeable for cash (whether in part or whole) or any other Offer. The cash value of the Offer is 0.00001p.
- 11) Customers are permitted to participate in the Promotion multiple times, but only one Offer may be applied per Property

- 12) If the Customer does not accept the Offer, he or she will forfeit the Offer.
- 13) The Offer will be applied when the payment of the relevant commission or fees (as applicable) becomes due by the Customer in accordance with the terms of the Agreement.
- 14) The Offer is not applicable to any other fees due under the Agreement, including but not limited to renewal fees, administration fees, cleaning fees cost for gas safety and pat tests, the cost of the Energy Performance Certificate (EPC), the cost of enhanced marketing, bespoke brochure fees, photography fees and fees for any other services offered by other Countrywide Group companies, which will all remain payable in full and in accordance with the Agreement or their respective signed terms/agreements.
- 15) A list of all participating Customers (including their name and county of residence) shall be available on request 30 days after the closing date by sending an email requesting the list to relevant participating branch using the relevant email address in Appendix 1. By participating in the Promotion you agree and consent to your name and county of residence being used in this way.
- 16) In the event of unforeseen circumstances, Hamptons reserves the right to amend or withdraw the Promotion at any time without notice. For the avoidance of doubt this includes the right to amend these Terms and Conditions.
- 17) In the event of any conflict in terms between any promotional material, any correspondence or any other document relating to the Promotion and these Terms and Conditions, these Terms and Conditions shall prevail as the binding terms of the Promotion.
- 18) By participating in this Promotion the Customer accepts and agrees to be bound by these Terms and Conditions.
- 19) The only personal data Hamptons will process about you for the purposes of the Promotion are your Contact Details. Hamptons will process your Contact Details fairly and lawfully and in accordance with the principles of the Data Protection Act 1998. Save where required by law or Court Order to share your Contact Details with a third party, the police or other law enforcement authorities, Hamptons will only use your Contact Details for the purposes of the Promotion and will not share your Contact Details with third parties.
- 20) Hamptons reserves the right to refuse any instruction and its decision on the Promotion shall be final and binding and no correspondence will be entered into.
- 21) The Offer cannot be used in conjunction with any other offer.
- 22) These Terms and Conditions shall be governed by English law and the English courts shall have exclusive jurisdiction.

Appendix 1:

Office Name	Address	Tel number	email	Postcode areas
Bath	32 Gay Street, Bath. BA1 2NT	01225 445646	bathlettings@hamptons-int.com	BA1, BA2, BA15, BA18, BA19, BA26, BA28, SN14 7
Bristol	80 Queens Road, Clifton, Bristol, BS8 1QU	0117 901 5593	bristollettings@hamptons-int.com	BS8, BS1, BS3, BS6, BS40, BS36, BS25, BS20
Cheltenham	105 Promenade, Cheltenham, Gloucestershire. GL50 1NW	01242 263559	Cheltenhamlettings@hamptons-int.com	GL50, GL51, GL52, GL53, GL54, WR12, GL5, GL6, GL11
Cirencester	67-71 castle Street, Cirencester, Glos. GL7 1QD	01285 658896	cirencesterlettings@hamptons-int.com	GL6 (shared with Chelt), GL7, GL8, GL12, GL54, GL53, BS37, SN4, SN5, SN6, SN11, SN13, SN14, SN15, SN16
Marlborough	20 High Street, Marlborough, SN8 1AA	01672 514877	marlboroughlettings@hamptons-int.com	SN4, SN6, SN8, SN9, SN10, SN11, RG17
Salisbury	54 Castle Street, Salisbury, Wilts. SP1 3TS	01722 341107	salisburylettings@hamptons-int.com	SP1, SP2, SP3, SP4, SP5, SP6, SP7, SP8, SP9 BA12, BH21
Brighton	82 Church Road, Hove, East Sussex. RH3 2EB	01273 737777	brightonandhovelettings@hamptons-int.com	BN1, BN2, BN3
Caterham	29 Station Avenue, Caterham, Surrey. CR3 6LB	01883 345255	caterhamlettings@hamptons-int.com	CR3,CR5,CR6,CR8, CR2, CR0, RH1, RH2, RH8, RH9, SM7
Chichester	35 North Street, Chichester, Sussex. PO19 1LZ	01243 939002	chichesterlettings@hamptons-int.com	PO19
Farnham	4 Castle Street, Farnham, Surrey. GU9 7HS	01252 714164	farnhamlettings@hamptons-int.com	GU9, GU10, GU51, GU52, GU30, GU33, GU34, GU11, GU12, GU34, RG27
Haywards Heath	28 The Broadway, Haywards	01444 419130	haywardsheathlettings@hamptons-int.com	Rh10, RH15, RH16,RH17, RH18, RH19, BN5,

	Heath, West Sussex, RH16 3AL			BN6, BN7, BN8, TN22
Horsham	64 West Street, Horsham, West Sussex. RH12 1PL	01403 211766	horshamlettings@hamptons-int.com	RH12, RH13, RH14, RH20, RH5, BN6
Sevenoaks	24 London Road, Sevenoaks, Kent. TH13 1AP	01732 280800	sevenoakslettings@hamptons-int.com	TN13, TH14 TN15, TN16, TN11, TN9, TN10
Tunbridge Wells	18-20 London Road, Tunbridge Wells, Kent. TH1 1DA	01892 516611	tunbridgewellslettings@hamptons-int.com	TN1, TH2, TN3, TN4, TN5, TN6
Winchester	72 High Street, Winchester, Hamps. SO23 9DA	01962 853046	winchesterlettings@hamptons-int.com	SO20, SO21, SO22, SO23, SO24, SO32, SO51