

## Terms and Conditions for 20% Lettings Fee Discount when you purchase through us

- The 20% Lettings Fee Discount (“the Promotion”) is offered by Countrywide Estate Agents trading as Hamptons International (“Hamptons”), registered number 789476 and registered office at Greenwood House, 1st Floor, 91-99 New London Road, Chelmsford, Essex, CM2 0PP.
- The Promotion will be available for a limited time only from 09.00 hrs 20 July 2020 (“Start Time”) and shall automatically terminate no later than 23.59 hrs 31 March 2021 (“Closing Time”).
- The Promotion is only available to eligible customers. An eligible customer is one who is aged 18 years or over but excluding employees of Hamptons, any members of the immediate family of a Hamptons employee, and any other persons who are connected in any way to this Promotion (“Customer”). Proof of age and identity may be required.
- The Customer can participate in the Promotion by purchasing a residential investment property through a participating Hamptons branch (“Participating Branch”) and then putting it on the market to Let via a Participating Branch, all between the Start Time and Closing Time. A list of Participating Branches can be found at <https://www.hamptons.co.uk/branches/>.
- The Customer must provide their name; address and telephone number (“Contact Details”).
- Please contact the relevant Participating Branch for clarification as to whether your property is eligible for the Promotion using the relevant email address to be found at Hamptons.co.uk.
- The Promotion is subject to the following conditions:
  1. Customers must complete on the purchase of their residential investment property through a Participating Branch between the Start Time and Closing Time; and
  2. Hamptons must be in full receipt of any fees due to Hamptons from the Customer ; and
  3. Customers must enter into a sole or multi agency agreement with Hamptons (“Agreement”) between the Start Time and the Closing Time for the Property to be let on the open market with any of the Participating Branches.
- Subject to the conditions above, all Customers participating in the Promotion will receive a lettings fee discount of 20% off Hamptons’ standard letting fee for the first 12 months of the first tenancy entered into by the Customer in respect of the property (“Offer Period”), subject to conditions below (the “Discount”). The Discount does not apply to any management fees that may be due under the Agreement.
- After the Offer Period (or if the initial tenancy terminates before the end of the Offer Period), the fee will revert to our standard lettings fee. Please refer to the Agreement for further information.

- All aspects of the let and/or management of the Property will be governed by and are subject to the terms of the Agreement, including any minimum term agreed therein.
- For any clarification about the Promotion, please contact the relevant participating Hamptons branch using the relevant email address found on Hamptons.co.uk
- The Discount is not transferable and not exchangeable for cash (whether in part or whole) or any other offer. The cash value of the Discount is 0.00001p. If the initial tenancy terminates before the end of the Offer Period, the Discount will automatically terminate and cannot be transferred to a new tenancy.
- Customers can participate in the Promotion and receive the Discount more than once if purchasing and then letting more than one investment property, subject to the conditions above.
- The Discount is not applicable to any other fees due to Hamptons under any separate agreement entered into between the Customer and Hamptons (including the Agreement), including but not limited to the cost of management fees, the Energy Performance Certificate, Gas Safety Certificate, enhanced marketing, bespoke brochure fees, and fees for any other services offered by other Countrywide Group companies, which will all remain payable in full and in accordance with the Agreement or their respective signed terms/agreements.
- If you have instructed another letting agent, please consider those terms before entering into the Agreement with Hamptons, as you may be liable for more than one commission fee.
- In the event of unforeseen circumstances, Hamptons reserves the right to amend or withdraw the Promotion at any time without notice. For the avoidance of doubt this includes the right to amend these Terms and Conditions.
- In the event of any conflict in terms between any promotional materials, any correspondence or any other document relating to the Promotion and these Terms and Conditions, these Terms and Conditions shall prevail as the binding terms of the Discount offer.
- By participating in this Promotion the Customer accepts and agrees to be bound by these Terms and Conditions.
- Hamptons will only process your personal information as set out in Hamptons' privacy policy: <https://www.countrywide.co.uk/notices/PrivacyNotice.pdf>
- Hamptons reserves the right to refuse any instruction and its decision on the Promotion and the eligibility of any Customer shall be final and binding and no correspondence will be entered into.
- The Discount offer cannot be used in conjunction with any other offer.
- These Terms and Conditions shall be governed by English law and the English courts shall have exclusive jurisdiction.