

Prime by Hamptons

Conditions of Service



1. Hamptons International ('Hamptons') is a trading name of Countrywide Estate Agents, Registered in England Number 00789476, Registered Office: Greenwood House, 1st Floor, 91-99 New London Road, Chelmsford, Essex, CM2 0PP.
2. In order to qualify for our Prime by Hamptons Service ('the Service') the Customer ('you') must enter into the Hamptons Terms of Business for Residential Sales or the Hamptons Lettings Terms of Engagement as applicable, the terms of which shall apply at all times, and must have a property to sell or rent above our certain, pre-determined value threshold.
3. For sales, a property must be worth £1.5 million in rural regions, £2 million or more in commuter or London regions or £3.5 million or more in Knightsbridge, Kensington, Sloane Square, Chelsea and Notting Hill.
4. For Lettings, a property worth £5,000 per calendar month in rural regions, £7,000 per calendar month in commuter and London regions and £2,000 per week in Knightsbridge, Kensington, Sloane Square, Chelsea and Notting Hill.
5. Prime is a discretionary service. Hamptons reserve the right to suspend or cancel the Service in whole or in part if the Customer breaches any provision of the Hamptons Terms of Business for Residential Sales or the Hamptons Lettings Terms of Engagement including outstanding payments breach of any statutory obligations.
6. If there is a price reduction, Hamptons will honour the original valuation and continue to offer the Service.
7. Hamptons will only help Customers with their onward search from our own Hamptons' stock.
8. If a Customer is looking in an area Hamptons does not cover, can't find what they are looking for or have already had an offer accepted, Hamptons cannot assist with the Customer's onward move.
9. The launch is for new Customers only. Existing stock will not qualify. Customers must be 18 years or over. Proof of age and identity may be required.
10. Discounts and enhanced marketing are only available for sole instructions.
11. The Service offer is not transferable and not exchangeable for cash (whether in part or whole) or any other offer. The cash value of the Service offer is 0.00001p.
12. In the event of unforeseen circumstances, Hamptons reserves the right to amend or withdraw the Service at any time without notice.
13. By accepting the Service the Customer accept these conditions. Hamptons reserves the right to refuse the Service to anyone in breach of these conditions.
14. Hamptons will only process the Customer's personal information as set out in the privacy policy: <https://www.countrywide.co.uk/notices/PrivacyNotice.pdf>
15. Hamptons reserve the right to refuse any instruction and its decision on the Service shall be final and binding and no correspondence will be entered into.
16. . If you have instructed another agent on a lettings property management basis, please consider those terms before entering into the Agreement with Hamptons.
17. In the event of any conflict in terms between any Service promotional material, any correspondence or any other document relating to the Service and these conditions, these conditions shall prevail as the binding terms of the Service.

For any clarification about the Service, please contact Prime@Hamptons-int.com