

## Terms and Conditions for the free video tour offer for Sales and Lettings

- The Free Video Tour Offer (“the Promotion”) is offered by Countrywide Estate Agents trading as Hamptons International (“the Promoter”), registered number 789476 and registered office at Countrywide House, Greenwood House, 1st Floor, 91-99 New London Road, Chelmsford, Essex, CM2 0PP.
- The Promotion will be available for a limited time only from 09.00 hrs 18 May 2020 (“Start Time”) and shall automatically terminate no later than 23.59 hrs 31 July 2020 (“Closing Time”)
- The Promotion is open to eligible customers only. An eligible customer is one who is aged 18 years or over but excluding employees of Hamptons, any members of the immediate family of a Hamptons employee, and any other persons who are connected in any way to this Promotion (“Customer”). Proof of age and identity may be required.
- The Customer can participate in the Promotion by contacting us between Start Time and the Closing Time by phone, online or in branch to request a free market appraisal for a residential property located within the catchment area of a Hamptons branch.
- The Customer must provide their name, address and telephone number (“Contact Details”).
- Please contact the relevant participating branch for clarification as to whether your property falls within the catchment area using the relevant email address to be found at Hamptons.co.uk..
- By participating in the Promotion you give consent for your Contact Details to be used for the purposes of the Promotion and to facilitate us making contact with you.
- The Offer is subject to the following conditions:
  - Customers selling their property must enter into a sole agency agreement with Hamptons (“Agreement”) before the Closing Time for the Property to be available on the open market with any of the participating Hamptons branches <https://www.hamptons.co.uk/branches/>
  - Customers letting their property must enter into a sole or multi agency agreement with Hamptons (“Agreement”) before the Closing Time for the Property to be available on the open market with any of the participating Hamptons branches <https://www.hamptons.co.uk/branches/>
  - the property on which the video tour is conducted is a new property coming to the market or returning to the market after a period off market, with another agent or returning to the market at the end of a tenancy.
- Subject to the conditions above, for all Customers participating in the Promotion the video tour of the property is provided free of charge
- All aspects of the let or sale of the Property will be governed by and are subject to the terms of the Agreement.
- For any clarification about the Promotion, please contact the relevant participating Hamptons branch using the relevant email address found on Hamptons.co.uk



- The Promotion is not transferable and not exchangeable for cash (whether in part or whole) or any other offer. The cash value of the Discount is 0.00001p.
- Customers can participate in the offer more than once if bringing more than one property to the market.
- The Promotion is not related to any other fees due under the Hamptons Agency Agreement, including but not limited to the cost of enhanced marketing, bespoke brochure fees, and fees for any other services offered by other Countrywide Group companies, which will all remain payable in full and in accordance with the Agreement or their respective signed terms/agreements.
- In the event of unforeseen circumstances, Hamptons reserves the right to amend or withdraw the Promotion at any time without notice. For the avoidance of doubt this includes the right to amend these Terms and Conditions.
- In the event of any conflict in terms between any promotional material, any correspondence or any other document relating to the Promotion and these Terms and Conditions, these Terms and Conditions shall prevail as the binding terms of the Promotion.
- By participating in this Promotion the Customer accepts and agrees to be bound by these Terms and Conditions.
- The only personal data Hamptons will process about you for the purposes of the Promotion are your Contact Details. Hamptons will process your Contact Details fairly and lawfully and in accordance with the principles of the Data Protection Act 2018. Save where required by law or court order to share your Contact Details with a third party, the police or other law enforcement authorities, Hamptons will only use your Contact Details for the purposes of the Promotion and will not share your Contact Details with third parties.
- Hamptons reserves the right to refuse any instruction and its decision on the Promotion and the eligibility of any Customer shall be final and binding and no correspondence will be entered into.
- The Promotion cannot be used in conjunction with any other offer.
- These Terms and Conditions shall be governed by English law and the English courts shall have exclusive jurisdiction.

## Appendix 1

1. The catchment area for the Caterham branch includes residential properties with the postcode commencing: CR3, CR5, CR6, CR8, CR2, CR0, RH1, RH2, RH8, RH9, SM7  
Branch email address: caterhamletters@hamptons-int.com
2. The catchment area for the Chichester branch includes residential properties with the postcode commencing: PO19  
Branch email address: chichesterlettings@hamptons-int.com
3. The catchment area for the Horsham branch includes residential properties with the postcode commencing: RH12, RH13, RH14, RH20, RH5, BN6  
Branch email address: horshamlettings@hamptons-int.com:
4. The catchment area for the Sevenoaks branch includes residential properties with the postcode commencing: TN13, TH14, TN15, TN16, TN11, TN9, TN10  
Branch email address : Sevenoakslettings@hamptons-int.com
5. The catchment area for the Tunbridge Wells branch includes residential properties with the postcode commencing: TN1, TH2, TN3, TN4, TN5, TN6  
Branch email address: tunbridgewellslettings@hamptons-int.com
6. The catchment area for the Winchester branch includes residential properties with the postcode commencing: SO20, SO21, SO22, SO23, SO24, SO32, SO51  
Branch email address: winchesterlettings@hamptons-int.com